



CASE STUDY

SECURING SCARCE LEGACY EXPERTISE TO PROTECT MANUFACTURING OPERATIONS

THE CHALLENGE

A large manufacturing organisation depended on a business-critical AS400 (IBM i) environment to support daily operations. Internal expertise had significantly reduced, while system replacement remained a long-term plan. The client urgently required specialist support to diagnose and resolve complex issues in a live environment, with the added constraints of limited local talent, on-site requirements in Amsterdam, and extended internal approval processes.

THE RECANN APPROACH

Recann was engaged based on its experience delivering specialist talent in niche and legacy technology markets. A focused, relationship-led search strategy was applied, prioritising deep hands-on AS400 expertise, immediate availability, and the ability to operate independently within a complex legacy landscape.

DELIVERY

Recann engaged directly with specialist AS400 networks, delivering a qualified shortlist within 12 hours. Despite a prolonged decision cycle, candidate engagement was carefully managed to maintain momentum and ensure availability throughout the process.

OUTCOME

A highly experienced AS400 consultant was successfully placed on a six-month contract in the Netherlands. The consultant stabilised critical systems, reduced operational risk, and ensured continuity across manufacturing operations. Client feedback confirmed strong performance and confidence in both the delivery and the outcome.

RESULT

Recann secured scarce legacy expertise under urgent operational pressure, protecting manufacturing continuity where internal capability was limited and modernisation was not immediately viable.

